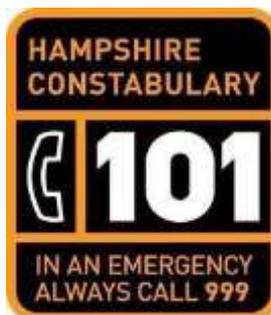


USEFUL TELEPHONE NUMBERS

<p>999 Emergency</p>	<p>111 national non-emergency medical number</p>
<p>112 Emergency number. 112 will work on any mobile phone anywhere in the world.</p>	<p>101 non-emergency number for the police</p>



The **Gas Emergency** number is **0800 111 999**. If you smell *gas*, think you have a *gas leak*, or are worried that fumes containing carbon monoxide are escaping from a *gas* appliance, please call the free *Gas Emergency Services* emergency line immediately

Use the right service

<p>Self care Stock your medicine cabinet Visit www.nhs.uk Minor cuts and grazes Bruises and minor sprains Coughs and colds</p>	<p>Pharmacy Feeling unwell? Unsure? Anxious? Need help?</p>	<p>NHS 111 Minor illnesses Headache Stomach upsets Bites and stings</p>	<p>GP Advice Out of hours call 111 Persistent symptoms Chronic pain Long term conditions</p>	<p>A&E or 999 Emergencies only Choking Chest pain Blacking out Serious blood loss</p>
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(Sewage/Drainage) Emergency number **0330 303 0368**



(Water leaks) 24 Hour Emergency line **023 9247 7999**

The **Network Rail Community Relations Dept** is the place for people to raise any concerns or if they have instances where they feel there has been an abnormal delay at the rail crossing. [To clarify an example of *abnormal* – an 8 minute wait before the first train passes. An 8 minute wait with three trains passing would not be abnormal.]

Telephone - call us on **08457 11 41 41**. If you are using a textphone, dial 18001 first to activate Typetalk. **Fax** - 020 3356 9245

Email - you can email us using our [contact form](http://www.networkrail.co.uk.aspx/2709.aspx) at <http://www.networkrail.co.uk.aspx/2709.aspx>

Post - write to: Community Relations
Network Rail
Kings Place
90 York Way
London
N1 9AG

Local numbers

A new **Coronavirus Hampshire Helpline** has been launched for **frail and vulnerable residents** to call if they need help during the coronavirus pandemic. The number - **0333 370 4000** – will be manned seven days a week, from 9am-5pm. The line can be used by residents who do not have support from families, friends or their local community, and who need urgent assistance with essential food or household supplies, collection of medication, or who are at risk of loneliness.

Denvilles Alliance As supplied by your local volunteer or **07519766695**

Doctors surgeries – note these are telephone numbers only – not a recommendation

The Emsworth Surgery	01243 378812
The Bosmere Medical Practice	023 9247 6941
Oak Park Community Clinic	023 9268 3701
Queen Alexandra hospital	023 9228 6000
Homewell Practice	023 9248 2124

Veterinary surgeries

Harbour Veterinary Group	023 9248 4788
Downland Veterinary Group	01243 377141
Havant Vets4Pets	023 9241 4458

Shops

Welcome Denvilles	023 9245 0045
One Stop	023 9248 4657

Havant Borough Council **023 9244 6019**. This phone line is open from 9am - 5.30pm, Monday to Thursday, and 9am - 5pm on Fridays.

Before contacting our team about a missed collection of rubbish, recycling and garden waste – HBC are aware of areas (i.e. streets) where bins have not been collected. If it looks like your street has been missed, please don't report it as we will be doing everything we can to get back to it. However, if your bin hasn't been emptied but those around you have (i.e. it looks like it's just your bin or a couple of bins that have been missed) then please fill out HBC contact us form.

HBC Councillors

Tim Pike	07786 007711	tim.pike@havant.gov.uk
David Guest	(023) 9247 0022 07831 608375	david.guest@havant.gov.uk
Jackie Branson	(023) 9247 6303	jackie.branson@havant.gov.uk

Notes

999 – The main emergency number

112 – Another emergency number works exactly the same, but also all over the world

This is the emergency number for police, ambulance, fire brigade, coastguard, cliff rescue, mountain rescue, cave rescue, etc. Note the important word 'EMERGENCY'. This number should be used only when urgent attendance by the emergency services is required – for example someone is seriously ill or injured, or a crime is in progress.

Calls are free, and can be dialled from a locked mobile phone.

101 – The non-emergency number for the police - 101 costs 15p, not per minute, but per call

Use 101 when you want to contact the police, but it's not an emergency – i.e. an immediate response is not necessary and/or will not be serve any purpose. For example, your car has been stolen, your property has been damaged, your home has been broken into.

A general rule is “if the crime is not currently in progress, use 101.”

101 can also be used to give information about a crime committed, or to contact the police with a general enquiry.

Please contact webmaster@wdra.org.uk if you have any more useful numbers to publish