



Warblington
Havant
Hampshire
PO9

Registered Office:
Portsmouth Water Ltd
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23rd June 2022

Please ask for **Chris Knight**
Our Ref **H5238**
Your Ref

Dear

WATER MAINS RENEWAL: H5238 SOUTHLEIGH ROAD, HAVANT

Customer Account Number:

I write concerning the need to renew the water mains in your area, Portsmouth Water renews approximately 1% of its water mains network each year in order to reduce the risk of bursts and leakage which can often result in interruptions of supplies and unexpected disruption to customers. This essential work ensures high standards of water quality are maintained for many years to come. The project will be undertaken by Cappagh, an experienced main laying contractor, under our supervision. Please see the plan attached to this letter showing the location of the works.

LOCATION	START DATE WEEK COMMENCING	WORKS DURATION
HALLETT ROAD	4 TH JULY 2022	7 WEEKS
SOUTHLEIGH ROAD	25 TH JULY 2022	5 WEEKS

ACCESS: THROUGHOUT THE PLANNING STAGE PORTSMOUTH WATER HAVE WORKED CLOSELY WITH HAMPSHIRE COUNTY COUNCIL AND IT WAS IDENTIFIED THAT OUR WORKING AREA WILL REQUIRE THE FOLLOWING TO COMPLETE THE WORK AS QUICKLY AS POSSIBLE:

ROAD CLOSURE: SOUTHLEIGH ROAD FROM THE JUNCTION OF HALLETT ROAD TO JUNCTION OF FOURTH AVENUE FROM 25TH JULY 2022 FOR 5 WEEKS. PLEASE NOTE THIS WORK IS TO COINCIDE WITH THE SCHOOL SUMMER HOLIDAY IN AN EFFORT TO MINIMISE THE IMPACT.

Our contractor has been instructed to maintain access for residents and businesses at all times. However, whilst work is in progress immediately outside your home or business, it may be necessary to temporarily restrict access to your entrance for a short period of time. Under these circumstances our contractor will contact you beforehand to arrange a convenient time.

WATER SUPPLY: Occasionally we may need to interrupt water supplies for a short period. We will aim to keep any interruptions to a minimum and we will notify you 48 hours in advance (25 days for businesses).

COVID-19: We will be operating strict safeguarding measures in line with Public Health England guidance and as key workers we will maintaining social distancing whenever possible.

COMMUNICATIONS: We will provide updates during the project to keep customers informed on our progress. If you have any specific issues that you would like to discuss please call the team on 023 9249 9888 or email us at m.renewals@portsmouthwater.co.uk

Yours sincerely

Chris Knight
Senior Contracts Engineer