



Plaza shuts to the public

Havant Borough Council has announced the Plaza will be shut to the public indefinitely from Monday 23 March.

The decision has been taken with the safety of customers and staff in mind as part of measures taken to combat the spread of coronavirus.

Customers who would normally come to the Plaza in person are now asked to contact the council on 023 9244 6019 or on www.havant.gov.uk/contact-us

The council offices at Beachlands have also been shut to the public.

The council has also decided to cancel all future council meetings, except for the Cabinet meeting due to be held on Wednesday 25 March. This meeting will be conducted with a small number of councillors and limited capacity for public attendance, but proceedings will be streamed live on Facebook if possible.

Cllr Michael Wilson, Leader of HBC, said: "We have had to take the decision to close the Public Service Plaza in the interests of safety.

"The government's advice is that social contact is reduced to an absolute minimum and so shutting our offices to the public is a right thing to do.

"We are now asking those customers who are used to visiting us in person to contact us by phone or online, but we are still here and we will still be serving our community."

The Plaza's conference suite is also closed and will not be taking new bookings for the foreseeable. The blood donation service due to be held on Monday 30 March will still go ahead.

During the closure of the Plaza, staff are working as normal and can be contacted via the methods listed below.

How to contact us

The easiest and quickest method of contacting us is by completing the contact form on our website or via email using the contact details below.

For the following services go to our website www.havant.gov.uk/contact-us, email: customer.services@havant.gov.uk or phone 023 9244 6019

- Recycling and rubbish (including garden waste, clinical and bulky waste)
- Environmental Services (including street cleansing, grass cutting)
- Housing
- Parking
- Environmental Health
- Pest Control
- Planning
- Building Control
- Licensing
- Parking and traffic
- Neighbourhood Quality
- Elections
- General enquiries

To make payments

Website: www.havant.gov.uk

For parking payments: 0845 13044666

For all other payments: 023 9244 6019 stating the service you wish to make a payment for

Housing Benefits

To provide supporting evidence and documentation:

Upload to the portal on the Havant Borough Council website:

www.havant.gov.uk/benefits

Send via email: havant.benefits@secure.capita.co.uk

Telephone: 023 9244 6382

Post: Revenues and Benefits Services, PO Box 75, Havant, Hants PO9 2ER or place letters and documentation in the post box outside the Plaza, Civic Centre Road, Havant

Council Tax

To provide supporting evidence and documentation:

Uploaded on the portal on the Havant Borough Council website:

www.havant.gov.uk/council-tax

Send via email: havant.counciltax@secure.capita.co.uk

Telephone: 023 9244 6317

Post: Revenues and Benefits Services, PO Box 75, Havant, Hants PO9 2ER or by placing letters/documentation in post box outside the Plaza, Civic Centre Road, Havant

Domestic Rates

Website: www.havant.gov.uk/business-rates

Telephone: 0845 0702081

Adult Services

Website: www.hants.gov.uk

E-mail: adult.services@hants.gov.uk

Telephone: 0300 555 1386

Children Services

Website: www.hants.gov.uk

E-mail: childrens.services@hants.gov.uk

Telephone: 0300 555 1384

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Media enquiries

Email: publicrelations@havant.gov.uk

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